

<b>JOINT CITY AND COUNTY HEALTHSCRUTINY COMMITTEE</b>
<b>13 OCTOBER 2015</b>
<b>IMPROVING URGENT AND EMERGENCY CARE FOR PATIENTS, THEIR FAMILIES AND CARERS</b>
<b>REPORT OF HEAD OF DEMOCRATIC SERVICES</b>

**1. Purpose**

- 1.1 To consider the lessons learnt from pressure on the Urgent Care System during winter 2014/15 and the planning and future developments in place for winter 2015/16.

**2. Action required**

- 2.1 The Committee is asked to use the information provided to scrutinise the action taken across the urgent and emergency care system in south Nottinghamshire to minimise the impact of pressures on the system ahead of winter 2015/16.

**3. Background information**

- 3.1 There are well documented pressures on the urgent care system nationally and locally and the Committee has been interested in action being taken to address these pressures and minimise the impact on service users. Locally in 2014/15 the flu season started early it was the busiest winter on record.
- 3.2 At previous meetings the Committee has been informed of:
- the establishment of the Greater Nottingham System Resilience Group;
  - meeting the four hour Emergency Department waiting time target;
  - a trial involving GPs working at the front door of the NUH Emergency Department during Easter 2015;
  - improvements in discharge;
  - “Breaking the Cycle” weeks.
- 3.3 The Committee will receive a joint presentation from representatives from Nottingham University Hospitals and Nottingham City Clinical Commissioning Group providing an update on work and patient and performance data from winter 2014/15, as well as current performance, innovations and challenges facing the local health and care community ahead of winter 2015/16.

- 3.4 Committee members may wish to consider exploring in more detail the following points in the scrutiny of this item:
- 2015/16 flu virus preparation;
  - South Nottingham Urgent and Emergency Vanguard;
  - staffing challenges;
  - hospital admissions rates;
  - closer working between the health and social care system.

**4. List of attached information**

- 4.1 Improving urgent and emergency care for patients, their families and carers presentation – September 2015

**5. Background papers, other than published works or those disclosing exempt or confidential information**

- 5.1 None.

**6. Published documents referred to in compiling this report**

- 6.1 Reports and minutes of meetings of the Joint Health Scrutiny Committee held on 10 September 2013, 11 February 2014, 15 July 2014, 7 October 2014 and 21 April 2015

**7. Wards affected**

- 7.1 All.

**8. Contact information**

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